

President's Report for Fiscal Year 2020

“When to lead and when to serve is an endless balancing act. By this I mean when as Chair should I hold back and not advance my position on a topic or when should I guide and influence direction. Knowing this is as much an art as a science.” - Dale Parker

What a year for all of us! Changes and adapting seem to be the order of the day no matter where one looks. Building on the work of the previous year, and amidst the challenges of a pandemic, we rose to the occasion - increasing the frequency of Board meetings. In 2020 the Board met monthly, shifting to every two months in 2021. In addition, other important changes included pivoting to virtual meetings for all committees; staff working remotely; holding our first AGM in a virtual format; Member Services developing on-line courses, webinars, workshops, lunch and learn hours; engaging in a process to replace the Executive Director (who retired at the end of January); and through it all our hard working staff provided on-going ever changing information to support members and our Board tended to the ongoing responsibilities of governance, policy development and financial oversight.

We saw the value of being a member of BCACC reflected in the increase of new applications for membership.

A review of the Regulatory Department has been conducted (following previous reviews with the financial systems and Member Services). Such organizational reviews help us grow and develop, refine and improve our work as an organization. There are many people to thank who participated in that project. Thank you. We also chose to thank our volunteers in a new manner this year, one that involved recognition in front of all the member, in a series of focused acknowledgements being sent out in the month of April. Thank you to all of you who sent back notes of support, encouragement, acknowledgement, and celebration.

Looking forward to 2021, there are several matters before us, including hiring a new Executive Director. We also hope to hear word of the long-anticipated formation of a regulatory college which would be accompanied by many changes both for us as an organization and each of us as individuals.

May the moving forward be exciting, adventurous, and eventually feel good for all of us.

With thanks,

Shirley Halliday
Board President